

Experience Summary

Providing Web Development Services for standard websites and Content Management Systems. Duties include web development/buildout, maintenance, content management, and tech support/consulting.

Professional Experience

Sevatec, Front End Developer, 02/16–present

IIP/PL/DI (IIP-CMS) Provide support services for U.S. Department of State for Development and Content Management System Services supporting WebGui and Wordpress. Duties include development/buildout, maintenance, content management, tech support, and 24/7 on call services.

WEBGUI DEVELOPMENT -

Online Form Creation/Modification/Repair includes creating online forms to collect data for customer to respond to the sender of the request via HTTP Post method, Using Java scripts to check required fields and alert users to enter empty fields and return them to the fields that were not completed, Provide coding with HTML and CSS to create form layout, method, and styles to keep brand look and feel as well as new content layout, Manage flat file that held mail codes for forms which determined where data was sent, Test all work internally and followed up with customer to make sure it met their approval before sending the finished work into production.

Site Enhancements - Redesign Using CSS3 to create a modified look and feel for several versions of new designs sites by changing the CSS (instead of graphics to render colors, shapes, type faces, etc) and providing screen shots to the customer to select the best new design and implement changes, make amendments to changes, make amendments to changes and other post design requests, test changes, get verification from customer that the new design design changes are not negatively impacting the site (breaking anything) in a development environment, implementing changes to the live site in the production environment.

WORDPRESS -

Language Clean-ups - Removing content in Wordpress to preparing multi language websites for the customer to initiate new content buildout and delivery which involved removing content from the following areas: Slides, Menus, Widgets, Pages, Categories, Poly Language, and the Media library. Also collaborating with team to trouble shoot issues and improve workflow and clean-up process as well as provide expertise, training, and help with coworkers and staff as needed.

Language Build outs - Building multi language websites for the customer to initiate new content buildout and delivery which involved creating the structure/layout of the site in regard to building menus, adding languages if needed , and entering translated content such as Categories, Pages, Slides, String Translations (Polylang plugin) as well as verifying and setting up Page, Posts, and Site based on an English Language Baseline Structure.

Site Maintenance and Customer support - Providing tier 2 support for website issues and determining the course of action needed to resolve issues escalated by tier 1 customer support by directly resolving issues or escalating the issue by working with the development team to troubleshoot, resolve and update the customer with the recommended action or decision. Worked with development team to update websites with content transition, site modernization, site enhancement and maintenance.

Related Knowledge:

Plug Ins: Gravity Forms, Polylang,

Site Enhancements - Using CSS3 to create temporary enhancements to sites and JavaScript as needed.

Provided consulting for customer and staff.

On Call Support-

Provided on call support for customers client base to trouble shoot issues on two CMS platforms, contact the customer or development team with a plan of action, update the customer or for more serious issues in need of escalation senior support managers were contacted and the customer informed of the escalation.

EDUCATION

- BA, ART, [California University of Pennsylvania](#), (05/1992)
- Graphic Art (Course work), Montgomery College (Rockville, MD), (1994?)

RELEVANT TECHNICAL SKILLS

- **Operating Systems:** Apple/Mac OS, MS Windows, UNIX
- **Databases:** MySQL
- **Languages:** HTML, CSS, JavaScript, PHP,
- **Software:** Browsers (Chrome, Fire Fox, MSIE, Opera, Safari), Browser Testing (Browser Stack) , CMS (Drupal, FileNet, WebGui, WordPress, Bootstrap), Code Editor (Atom, Text Pad, Text Wrangler) Graphic (Photo Shop, Gimp), IDE (Aptana Studio 3, Atom, Visual Studio) FTP Clients (Filezilla, Fugu, Classic FTP), Communication (Face time, iMessage, Skype, Slack, Office 365, Uber Conference, Zoom, ZenDesk) Dev Ops (Git, Gitblit, Jenkins,)
- **Related Tools:** Command Line (Terminal - Mac), VIM, Nano, Bower, Composer, Git, Gulp, NPM,,Homebrew, Wget,
- **Analytics:** Maximine, Webtrends,

SECURITY CLEARANCE: Secret

CITIZENSHIP: US Citizen